

# YOUR HEALTHLINE

NEWSLETTER - JANUARY 2017 ISSUE



## Healthline Solutions Ltd

"PROVIDING QUALITY MEDICAL SOLUTIONS"

### Staff changes at HLS .....

- *We represent various providers such as BUPA, AETNA, AXA PPP, Cigna & Allianz*
- *We post a lot of updates on our Facebook, Twitter, Website & Linked -In pages, please follow us*
- *Our Emergency contacts are:  
info@hls.co.ke  
Cell: 0721-890-699  
Cell: 0721-245-666  
UK cell:  
+44-7979-913294*
- *Please refer to your Membership guide book for full details of your cover*

We welcome you to the new year with new hopes and desires, at the same time we look forward to serving you even better .

At HLS our mission is “ **providing quality medical solutions**”

As we begin the year with you, we wish to inform you that we bid farewell to Amit Shah who left us in January and will now be an independent agent of Healthline Solutions Ltd. In place we welcome the following new staff:

- ♦ Sheetal Desai– Customer Service Manager
- ♦ Catherine Kiarie– Accountant

Please note our office will remain closed on Saturdays effective January 2017. However we are available on email (even on weekend/holidays) should you require our assistance, especially in case of emergency. Regular office hours are - Monday through Friday 8.30 am to 5.00 p.m.



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### Various updates .....

- For Bupa members please register on Bupa members world website. The link is [www.bupainternational.com/membersworld](http://www.bupainternational.com/membersworld). Once registered a member can be able to view the status of the claims lodged as well as any other information pertaining to your cover.
- Remember to take a photo of your membership card so you can always have a soft copy with you. This can help when being hospitalized or in case you lose your membership card.
- AETNA members note there have been Benefit enhancements to your cover including Oncology. Also remember on Major medical you have out-patient cover of \$3000 for pre & post hospitalization (30 days and 90 days respectively)
- For Bupa members please note Wellness checks benefit is now available for both Classic cover and Gold cover. Full Health screening is available for Bupa Gold Superior members. Please contact us for more details.

MIP LICENSE NUMBER

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